


Council Plan 2013–17 Key Indicators






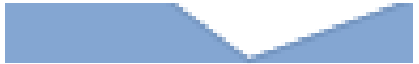




Policy and Resources Committee – 26 September 2013









1. Housing Need											
	RB 181	FP 7	FP 8	HS 1	HS 2	HS 5	HS 8	HS 11	HS 14	HS 17	HS 10
1. Economic Success											
	EC10	EC12c	EC12d	EC40	EC12a	EC12b	EC13a	EC13b			
3. Environment											
	DM2	HE13	SS16	SS16	SS35	SS36	SS192	SS15	DM 157a	DM 157b	DM 157c
4. Active Safe Communities											
	EC76	HE10									
5. Transforming the Council											
	BSAS3	DS2d	BSRB 11	BSRB 12	HRA0 1R	BSAS 1R	BSMD 1				



1. Housing Need

	BS RB 181	Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	History			
Current Value	29.3 days	Last Updated	August 2013 (Monthly)	Current Target	29.6 days	Target is reviewed quarterly following analysis of benchmarking data and performance Trends

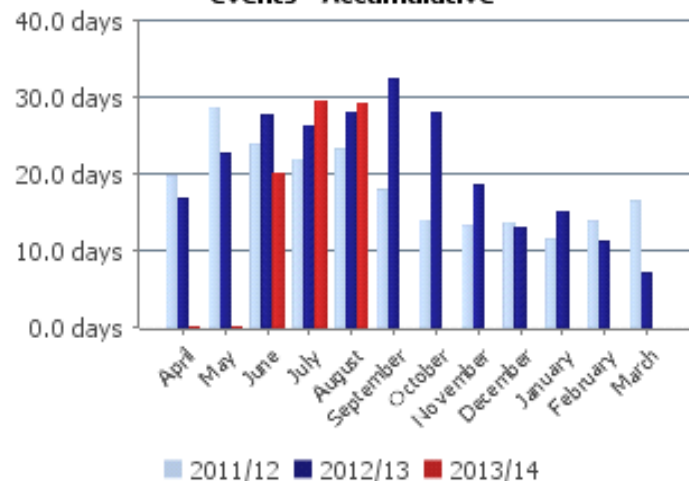
Latest Note: Changes to the design of the benefits service are being implemented and have resulted in an improvement of 20 days in July and August in the speed of processing of new claims received. It is hoped that as further changes are made to the service that improved performance levels can be maintained. The team are currently assessing new claims received in the last week of June and changes of circumstances received in May.

	FP 7	Net additional homes provided				History	
Current Value	208	Last Updated	2012/13 (Annual)	Current Target	200	Target set according to The Ryedale Plan Background Paper on Population and Housing page 6, para 2.2.3	
Latest Note: Annual return to be calculated at the end of March 2014. Officers are considering the reporting of FP7 and FP* on a quarterly basis in order to maintain up to date figures for additional homes provided throughout the year together with a rolling figure for the Council's five year housing supply.							
	FP 8	Supply of deliverable housing sites				History	
Current Value	96.9%	Last Updated	2012/13 (Annual)	Current Target	100.0%	See Annual Monitoring Statement and Strategic Housing Land Availability Assessments. Target five year housing supply= 100%	
Latest Note: Annual return to be calculated at the end of March 2014							
	HS 1	Homeless applications on which RDC makes decision and issues notification to the applicant within 33 working days (was LPI 70)				History	
Current Value	100.0%	Last Updated	Q1 2013/14	Current Target	100.0%	Target is to decide on all applications within 33 days	
Latest Note: All applications were decided within 33 days.							
	HS 2	Length of stay in temporary accommodation (B&B, weeks) Snapshot				History	
Current Value	0.00 weeks	Last Updated	Q1 2013/14	Current Target	4.00 weeks	Target: National maximum allowable is 6 weeks. Local target of 4 weeks	
Latest Note: Currently there are no households placed in this type of temporary accommodation							
	HS 5	Number of Homeless Applications				History	
Current Value	9	Last Updated	Q1 2013/14	Current Target	13	Total number of applications for 2011/12 = 52	
Latest Note: This figure compares to 10 applications received in Q1 2012/13							

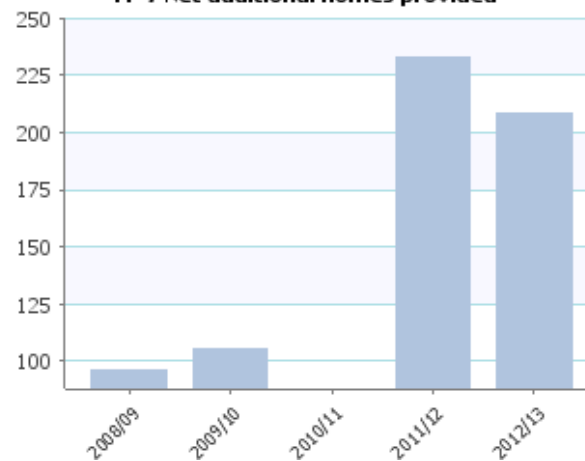
	HS 8	Prevention of Homelessness through Advice and Proactive Intervention				History	
Current Value	301	Last Updated	2012/13 (Annual)	Current Target	154	Target is to achieve 10% improvement in numbers of preventions year on year	
Latest Note: From 1st April to 30th June 2013 there were 82 homeless preventions. (This includes 14 partner preventions).							
	HS 11	Empty Domestic Properties				History	
Current Value	671 (2012/13)	Last Updated	2012/13 (Annual)	Current Target	837 (2011/12)	Target is to improve on previous years performance	
Latest Note: Annual figure of 671 as at 31st March 2013, with 360 being empty for more than 6 months.							
	HS 14	Affordability Ratio				History	
Current Value	8.03 (2012/13)	Last Updated	2012/13 (Annual)	Current Target	8.59 or less (2011/12)	Target is to improve on previous years performance	
Latest Note: This annual indicator is the ratio of lower quartile house prices to lower quartile earnings.							
	HS 17	Number of affordable homes delivered (gross)				History	
Current Value	94	Last Updated	2012/13 (Annual)	Current Target	75	35% of market housing target would result in 70 affordable homes (arising from 200 net additional homes see FP 7).	
Latest Note:							

	HS 10	% Households in Ryedale in Fuel Poverty				History	
Current Value	26%	Last Updated	2011/12	Current Target	25.4%	Target is to improve on previous years performance	
Latest Note: Ryedale has the third highest fuel poverty nationally.							

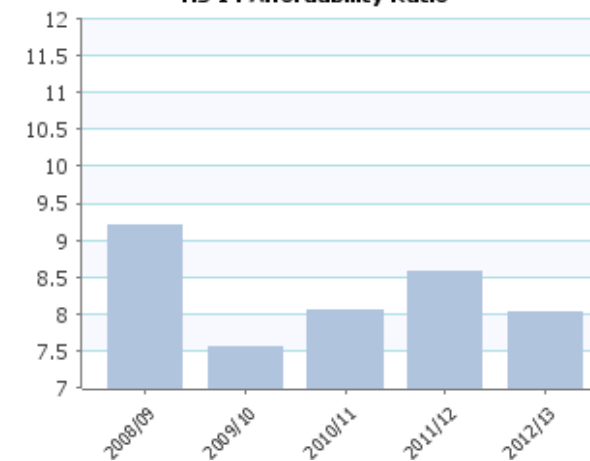
BS RB 181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events - Accumulative





FP 7 Net additional homes provided







HS 14 Affordability Ratio





2. Economic Success



	EC 10	Total Job Seeker Allowance Claimants Aged 16 - 64				History	
Current Value	1.5%	Last Updated	July 2013	Current Target	4.9%	Target is Yorkshire and Humber average	
Latest Note: The current value for North Yorkshire is 1.9%							



	EC 12c	% Ryedale population qualified - NVQ3 or equivalent				History	
Current Value	51.7%	Last Updated	2012/13	Current Target	50.88%	Target is North Yorkshire Average	
Latest Note: Ryedale performance is above the North Yorkshire average for this level of qualification.							



	EC 12d	% Ryedale population qualified – NVQ4 or equivalent				History	
Current Value	35.6%	Last Updated	2012/13	Current Target	30.96%	Target is North Yorkshire Average	
<p>Latest Note: Ryedale performance is well above the North Yorkshire average for this level of qualification.</p>							

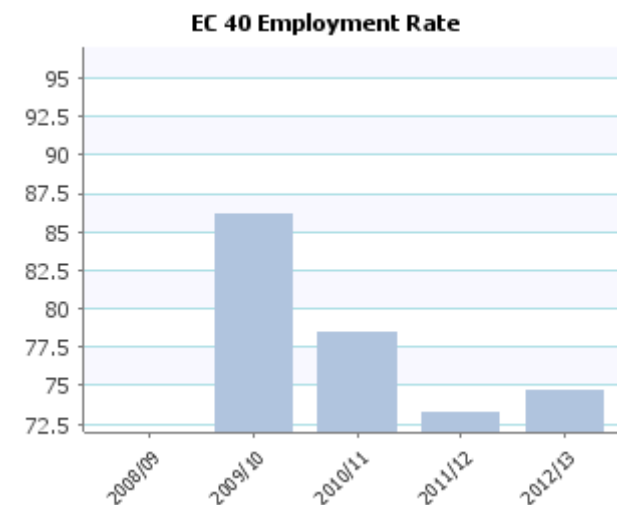
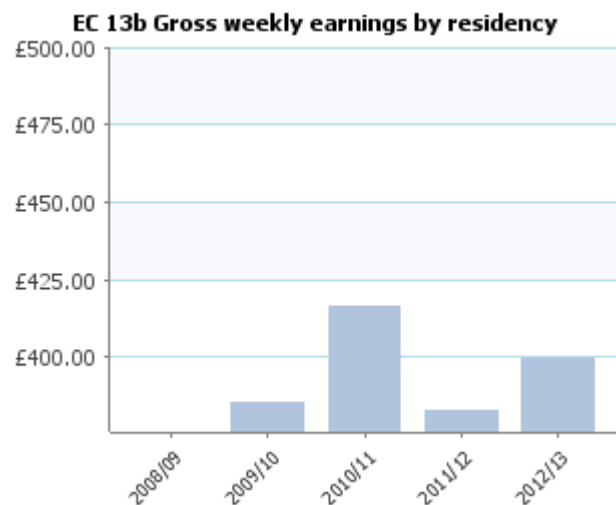
	EC 40	Employment Rate				History	
Current Value	74.7	Last Updated	2012/13	Current Target	73.2	Target is to improve on previous years performance	
<p>Latest Note: The employment rate is being maintained at a level above that achieved in 2012/13.</p>							

	EC 12a	% Ryedale population qualified – NVQ1 or equivalent				History	
Current Value	78.1%	Last Updated	2012/13	Current Target	81.9%	Target is North Yorkshire Average	
<p>Latest Note: Ryedale has the lowest population qualified to NVQ level 1 or above in North Yorkshire and is the third lowest in Yorkshire and the Humber. Young people achieve level 1 and 2 NVQ's in order to improve their career prospects. The council has targeted resources through various apprenticeships. This level is a stepping stone to future learning opportunities.</p>							



	EC 12b	% Ryedale population qualified – NVQ2 or equivalent				History	
Current Value	68.2%	Last Updated	2012/13	Current Target	68.72%	Target is North Yorkshire Average	
<p>Latest Note: Ryedale has the lowest of population qualified to NVQ level 1 or above in North Yorkshire. Young people achieve level 1 and 2 NVQ's in order to improve their career prospects. The council has targeted resources through various apprenticeships. This level is a stepping stone to future learning opportunities.</p>							

	EC 13a	Gross weekly earnings by workplace					History	
Current Value	£395.70	Last Updated	2012/13	Current Target	£430.00	Target is North Yorkshire Average		
<p>Latest Note: Ryedale has the lowest level of earnings by workplace in Yorkshire and the Humber</p>								



	EC 13b	Gross weekly earnings by residency					History	
Current Value	£399.70	Last Updated	2012/13	Current Target	£430.00	Target is North Yorkshire Average		
<p>Latest Note: Ryedale has the lowest level of earnings by residency in Yorkshire and the Humber</p>								





3. High Quality Environment

	DM 2	Planning appeals allowed				History	
Current Value	20.0%	Last Updated	Q1 2013/14	Current Target	33.0%	Target based on national averages and benchmarking	



Latest Note: The national performance level is consistently in line with the target figure of 33%, performance for Ryedale has varied because of the relatively low number of appeals received. However the current level of appeals allowed at 20% well below the target.

	HE 13	% of Food establishments in the area broadly compliant with food hygiene law				History	
Current Value	75% (92%)	Last Updated	2012/13	Current Target	72% (89%)	Target is to improve on previous year. Assessments of premises undertaken using risk based scoring and national guidance.	



Latest Note: 17% of premises are low risk and not assessed and by default not compliant under the national definition for this indicator. The figures in brackets above take into account this number


	SS 16	% of Household Waste Composted				History	
Current Value	33.30%	Last Updated	2012/13	Current Target	30.00%	Target set following analysis of previous performance levels	



Latest Note: Performance continues to be above target.



	SS 17	Household Waste Collection – % change in kilograms per head				History	
Current Value	-5.19%	Last Updated	2012/13	Current Target	0.25%	Target is to improve on previous years change	



Latest Note: Residual waste going to landfill continues to reduce, year on year.

	SS 35	% CO2 reduction from LA operations.				History	
Current Value	-6.0%	Last Updated	2011/12	Current Target	-3.0%	Target set for three years, based on national guidance. To be reviewed following analysis of performance to date	
Latest Note: Investment made in energy efficiency measures continues to result in improvements in levels of CO2.							



	SS 36	Tonnes of CO2 from LA operations				History	
Current Value	1,697	Last Updated	2011/12	Current Target	1,750	Target set for three years, based on national guidance. To be reviewed following analysis of performance to date	
Latest Note: See above							

	SS 192	% of household waste sent for reuse, recycling and composting				History	
Current Value	51.97%	Last Updated	2012/13	Current Target	49.70%	National target to achieve 50% by 2020	
Latest Note: Performance continues to be above target and national average							



	SS 15	% of Household Waste Recycled				History	
Current Value	18.67%	Last Updated	2012/13	Current Target	20.00%	Target set following analysis of previous performance levels	
Latest Note: Performance continues to improve slightly but priority is now to maintain this level of performance							

	DM 157a	Processing of planning applications: Major applications (13 weeks)	History			
Current Value	46.15%	Last Updated	August 2013	Current Target	70.00%	Targets originally set under Planning Delivery Grant regime

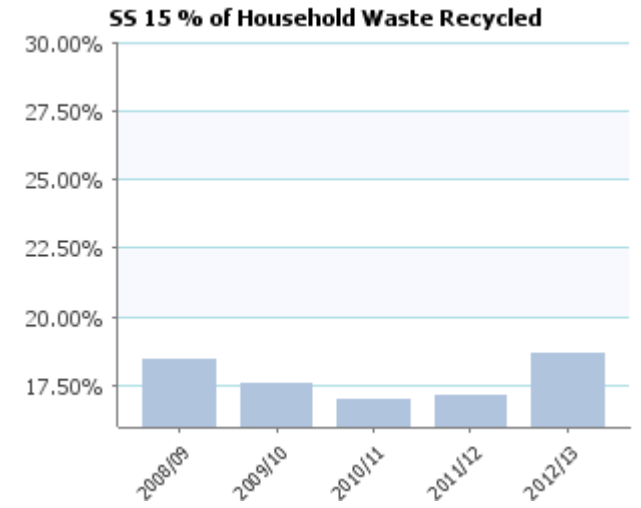
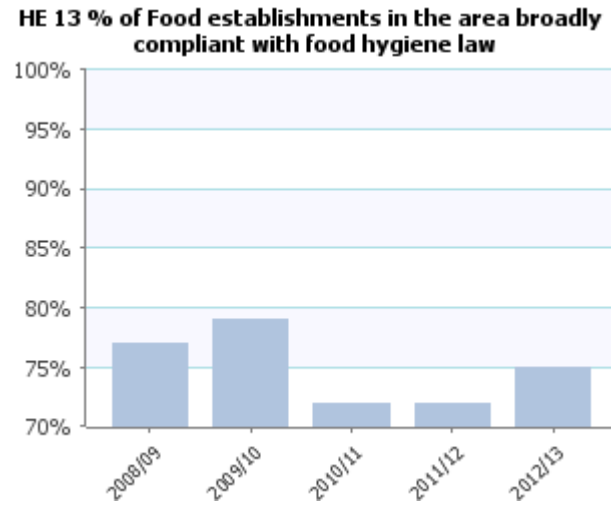
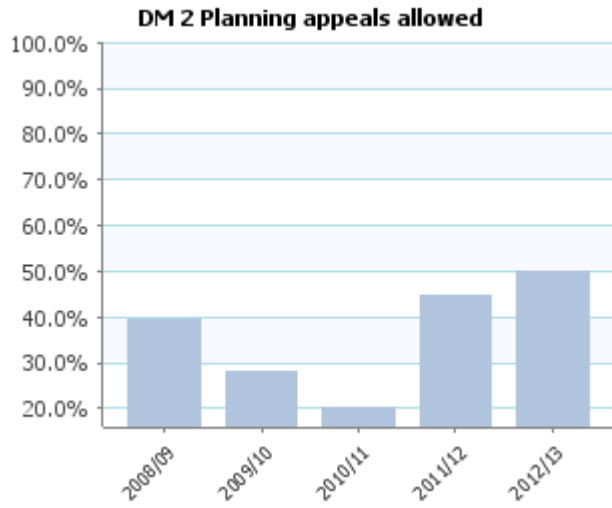
Latest Note: By definition these applications are complex, often requiring for example legal agreements such as Section 106. These applications represent 4% of the total number received. Whilst well below target, performance is improving.

	DM 157b	Processing of planning applications: Minor applications (8 weeks)	History			
Current Value	71.28%	Last Updated	August 2013	Current Target	80.00%	Target originally set under Planning Delivery Grant regime





Latest Note: Performance has been improving for some months and this Trend is continuing. Customer satisfaction has increased on previous years

	DM 157c	Processing of planning applications: Other applications (8 weeks)	History			
Current Value	78.26%	Last Updated	August 2013	Current Target	93.00%	Target originally set under Planning Delivery Grant regime

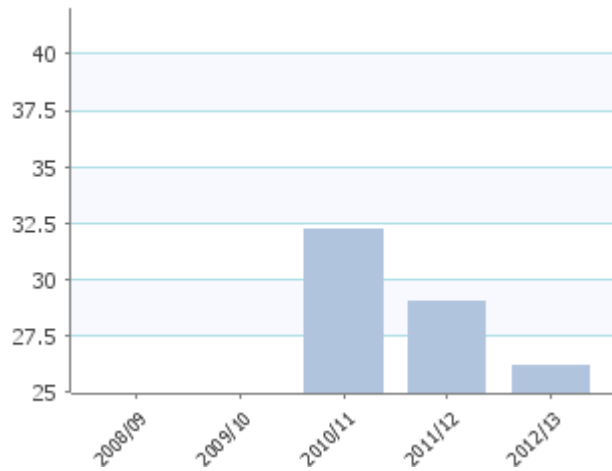
Latest Note:
Performance has been improving for some months and this Trend is continuing. Customer satisfaction has increased on previous years
Delegated decisions are currently made on 88% of decisions against a target of 90%.



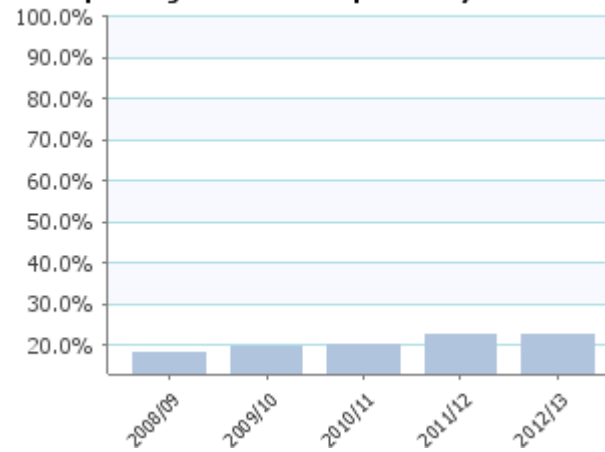
4. Active Safe Communities

	EC 76	All Crime per 1,000 residents			History	
Current Value	26.23	Last Updated	2012/13	Current Target	29.06	Target is to improve on previous years performance
Latest Note: Year on year performance continues to show improvement.						
	HE 10	Adult participation in sport and active recreation. Sport England Active People Survey–Annual			History	
Current Value	22.3%	Last Updated	2012/13	Current Target	22.6%	Target is to improve on previous years performance
Latest Note: Performance has been maintained.						

EC 76 All Crime per 1,000 residents













HE 10 Adult participation in sport and active recreation. Sport England Active People Survey-Annual



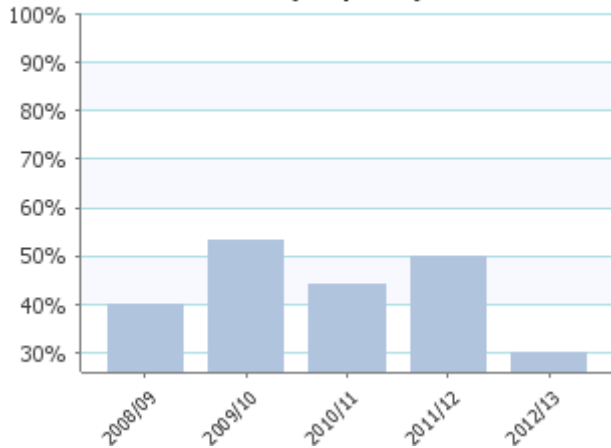
5. To Transform the Council

	BS AS 3	Payments made using electronic channels			History	
Current Value	91%	Last Updated	August 2013	Current Target	85%	Target is set to maintain performance
Latest Note: Electronic channels include web, telephone and Direct Debit.						
	DS 2d	Percentage turnout for elections - District			History	
Current Value	46.54%	Last Updated	2011/12	Current Target	43.06%	Target is to improve on previous election turnout
Latest Note: 02.05.13 Ryedale South West By-election: 38.39% Pickering East By-election: 36.34% http://www.ryedale.gov.uk/news_and_press_releases/local_elections.aspx						

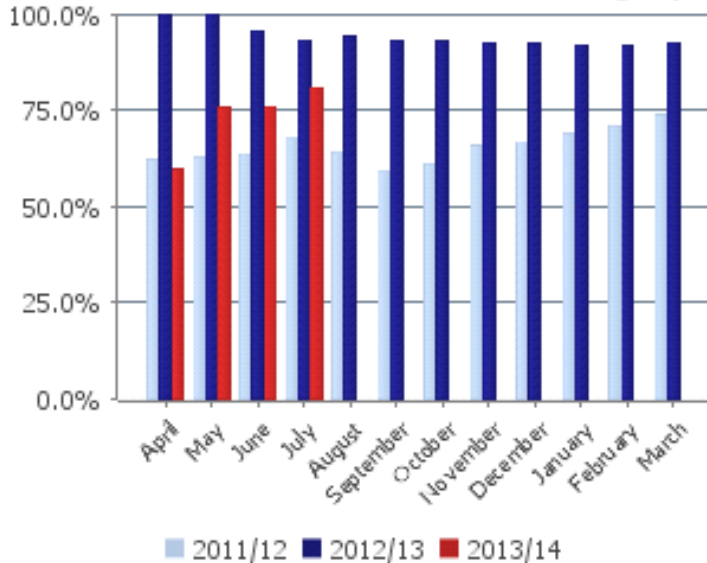
	BS RB 11	% of Council Tax collected					History	
Current Value	48.85%	Last Updated	August 2013	Current Target	49.33%	Target is set to maintain performance as at this point in the previous year		
Latest Note: Collection rates are in line with the previous years performance								
	BS RB 12	% of Non-domestic Rates Collected					History	
Current Value	54.07%	Last Updated	August 2013	Current Target	54.09%	Target is set to maintain performance as at this point in the previous year		
Latest Note: Collection rates are in line with the previous years performance								
	HR A 01 R	Number of Working Days Lost Due to Sickness Absence (result is projected until Year End actual) Average based on FTE, no partnerships					History	
Current Value	8.19 days	Last Updated	March 2013	Current Target	7.50 days	Target is North Yorkshire average for 2009		
Latest Note:								
	BS AS 1 RDC	Service enquiries resolved at first point of contact (telephone)					History	
Current Value	30%	Last Updated	2012/13	Current Target	40%	Target is for year on year improvement		
Latest Note: These are service enquiries resolved by telephone, excluding direct dial.								

	BS MD 1	Standard searches done in 5 working days				History	
Current Value	80.9%	Last Updated	July 2013	Current Target	90.0%	Target is set to maintain performance	
Latest Note: Dip in performance is due to delay by partner organisations implementing new systems. Issues and delays now resolved.							

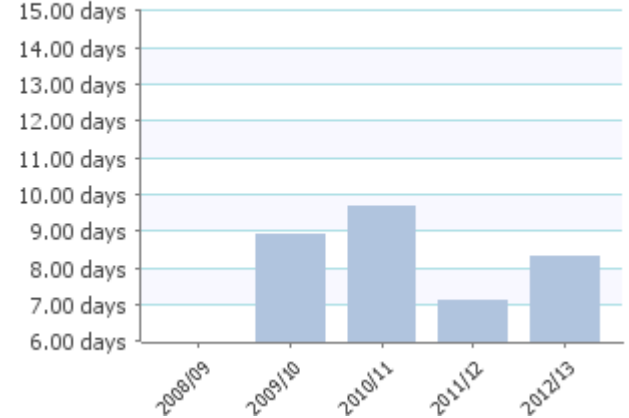
BS AS 1 RDC Service enquiries resolved at first point of contact (telephone)



BS MD 1 Standard searches done in 5 working days



HR A 01 R Number of Working Days Lost Due to Sickness Absence (result is projected until Year End actual) Average based on FTE, no partnerships



A new browser version of Covalent has been launched, whereby members can access the above information at any time using the following link:

<https://ryedale.covalentcpm.com/login>

The user name and password are the same as for the existing version of Covalent. Please contact Jane Robinson, Business Improvement Team, Ext 297 jane.robinson@ryedale.gov.uk if you require assistance.